

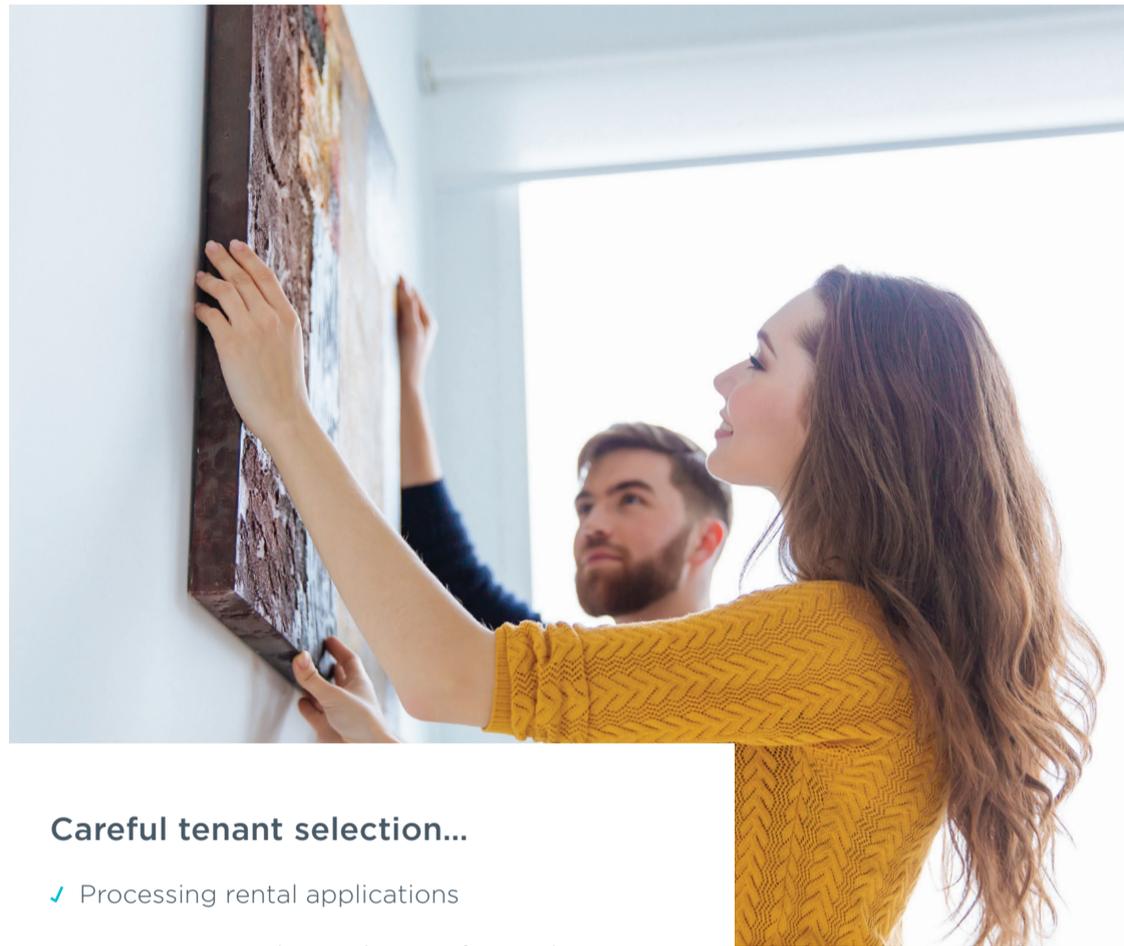
PROPERTY MANAGEMENT

With so many agents to choose from, why **choose us** as your property manager.

Our service to landlords is comprehensive.

Our whole department is committed to ensuring your investment property is performing at its best. We have the resources, understand the issues and are focused upon providing responsive service. You can rely on us and trust us with your valuable asset. We also understand that the quality of life tenants experience while living in your property is crucial and our attention to this provides a win-win situation for all parties.

- ✓ **Local know how.** We have an intimate knowledge of our region, its property and people. Why is this important? Time and time again we have found that the 'Local know how' is the difference between winning and losing on your behalf.
- ✓ **We want to work with you.** It's a simple statement but one quite often lost in the complexities of the real estate industry.
- ✓ **We employ the best people.** The age old proverb 'there is no substitute for experience' is our mantra. Across every position within the organization we seek out the best people for every single role. We employ real people who embrace our culture of customer focus.
- ✓ **High visibility - greater results.** You can be assured that tenants will see your property with us. From branding to advertising we invest heavily in ensuring your property is seen above others.



Careful tenant selection...

- ✓ Processing rental applications
- ✓ Preparation and completion of Rental Agreements
- ✓ Preparation of Condition Reports
- ✓ Administration of Security Deposit (Bond)
- ✓ Collection of rent
- ✓ Property inspections
- ✓ Rental reviews
- ✓ Maintenance and repairs
- ✓ Answering/resolving tenant enquiries/complaints
- ✓ Landlord reports

Switching to us is easy! No major disruption to tenants. No need to deal with your previous managers.

It is a common misconception that changing your property manager will disrupt your current tenants. We assure you that moving your rental property management to Explore Property will be seamless and timely, with minimal inconvenience to current tenants and yourself. There is no need for you to deal with your previous property manager or the tenants during the transition. **We will take care of everything!**